

April 16, 2008

Dear Michael,

We wanted to let you know how pleased we are with our new and improved basement. We were quite sure the final product would meet our approval, as we had seen your work in several of our friends' homes. You and your staff are very professional and a pleasure to work with. We felt very comfortable having any of your guys in our home. They were easy to work with, making sure that the few problems we encountered were dealt with quickly and positively. The work area was cleaned and straightened up before the crew left each day. The basement was finished well before the estimated completion date, almost unheard of!

We were impressed that you checked in with us almost daily, and replied almost immediately when we contacted you with questions or concerns. Your ideas of utilizing minimal unfinished space to create a more "user friendly" living space have turned an awkward finished area into a very inviting usable space for our family and guests.

We have thoroughly enjoyed working with you on this project, and believe it or not, we're almost sorry that it has come to an end. We would not hesitate for a minute to recommend your company to others in the area. Your personal interest in your clients is obvious, as you even did some research on a medical referral for our son. Not sure there is a more complete service out there!

Thanks for everything,
Mr & Mrs. S